

## Instructions for attendance

- Please come on your own (unless there is a need to be accompanied -for example if you need assistance with mobility, are vulnerable or a child)
- You should arrive no more than 5 minutes before the appointed time and telephone to let us know you have arrived.
- You will not be able to enter the practice early and sit in the waiting room, so if you are early, please wait in your car or outside the practice.
- You will be met at the door by a member of staff in PPE, and asked to sanitise your hands. We may also take your temperature.
- Please observe social distancing within the practice.
- We will not be able to take any cash payments in the practice. Payment can be made by card.
- If you have a mask, please wear it to the practice. If you do not have a mask, we will provide you with one and ask you to wear it whilst in the practice, apart from when we are providing clinical treatment.
- Please read the consent form attached. The purpose of this is to ask for your consent to receiving treatment at our practice during the outbreak of COVID-19. Please print it off and sign it if you are happy with the content and please bring it with you when you attend. If you are unable to print the consent form, please reply to the email signifying that you consent to receiving treatment at our practice during the outbreak of COVID-19.
- Please bring a pen with you to the practice to sign your medical history and/or consent form.
- Please avoid bringing unnecessary personal belongings if possible. All coats and bags will be kept in a secure box during your visit.
- Please could you clean your teeth thoroughly before attending for your appointment and avoid all food and drinks until after your appointment.
- Please go to the toilet before attending your appointment.
- If you feel unwell please do not attend and phone to cancel. If you develop and symptoms of Covid -19 within 14 days of your appointment please notify the Practice.
- Owing to the increased PPE and surgery time involved there will be an Enhanced Viral protection fee of £38.50 per visit for non Denplan patients

4th June 2020